

3rd May 2024

PMI Access to Terminal A

We are waiting for confirmation if the procedure for accessing the terminal has changed. We'll let you know when we have an answer from the company.

Drug & Alcohol Testing

Some of you have asked about the procedure for Drug & Alcohol Testing.

Since EASA amended their D&A guidelines, the company have introduced new procedures.

The testing will be carried out by Quiron, a 3rd party provider for new starters in Spain along with random testing and testing where there is reasonable suspicion.

Full details are on the base pages and we will also send out the policy by PDF.

Escalafón Lists

As it's not possible to understand if your ranking on the escalafón is correct by looking at the list displayed in the crew room, we encourage you to pass by and see a member of your base management or email them to check your details and your ranking on the list are correct.

Each base team has the full list with all the data but the company have been unable to find a work around to the Data Protection issue and as a result the lists are displayed with only crew numbers.

Alternatively, message us on the union number or speak to one of your reps and we can also check your details against the list.

On board Catering Issues

Please keep reporting any issues on the plane (inop equipment, stock problems etc) using the catering reports and missed sales on EPOS. Let us know if you see recurring issues so we can raise it as well.

On the back of your feedback, this week we raised concerns about stock problems in ALC and as a result, the head of inflight retail ops carried out an investigation with the catering unit.

They investigated if it was a procedural failure or an IT problem giving incorrect stock counts. They now believe the problem is solved and the local unit should be fully stocked by the end of the week.

ALC Rosters

We are gathering information about unbalanced rosters and the impact of crew being sent to ALC to operate.

If you receive changes taking flights away, please let us know.

Have a great weekend!

SITCPLA